

CERTIFICATE III IN INDIVIDUAL SUPPORT



CHC33015

COURSE GUIDE

This qualification reflects the role of workers in the community and/or residential setting who follow an individualised plan to provide person-centred support to people who may require support due to ageing, disability or some other reason. Work involves using discretion and judgement in relation to individual support as well as taking responsibility for own outputs. Workers have a range of factual, technical and procedural knowledge, as well as some theoretical knowledge of the concepts and practices required to provide person-centred support.

To achieve this qualification, you must complete at least 120 hours of work placement as detailed in the Assessment Requirements of the units of competency.

Nepean Community College does not guarantee that you will obtain employment after completing this course but the qualification may lead to positions of:

- Assistant in nursing
- Care assistant
- Care service employees
- Care worker
- Community care worker
- Community support worker
- Home care assistant
- In-home respite worker
- Nursing assistant
- Personal care assistant
- Personal care giver
- Residential care worker

This course consists of a total of 13 units of competency; 7 units of competency are core and 6 units of competency are elective. A combination of electives that meets the packaging rules has been chosen to result in the award of the CHC33015 Certificate III in Individual Support.

CHCADV001	Facilitate the interests and rights of clients
CHCCCS015	Provide individualised support
CHCCCS023	Support independence and well being
CHCCOM005	Communicate and work in health or community services
CHCDIS001	Contribute to ongoing skills development using a strengths-based approach
CHCDIS002	Follow established person-centred behaviour supports
CHCDIS003	Support community participation and social inclusion
CHCDIS007	Facilitate the empowerment of people with disability
CHCDIV001	Work with diverse people
CHCGRP001	Support group activities
CHCLEG001	Work legally and ethically
HLTAAP001	Recognise healthy body systems
HLTWHS002	Follow safe work practices for direct client care



Upon successful completion of the CHC33015 Certificate III in Individual Support you may enrol in a course at a Certificate IV or Diploma level.

Nepean Community College strongly believes in placing students on career pathways tailored to each individual. To ensure a quality learning experience we **connect** with each of our students prior to enrolment to discuss learning options.

We aim to ensure that you are placed in courses which are most relevant to your career goals and existing skills and knowledge.

Vocational Education and Training focuses on a system of competency based assessment. Competency based assessment determines a students level of achievement based on two factors:

- The ability of a student to perform practical tasks to a specified standard
- The ability of a student to show understanding of identified knowledge standards within the particular industry relevant to the accredited course.



RTO ID 1223

*Putting People Who Know In Touch With People Who Want To Know
Creating Life Long, Life Wide, Learning Communities*

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BSB30415
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All students who **register an interest** in CHC33015 Certificate III in Individual Support will be asked to undertake a Language, Literacy and Numeracy assessment prior to enrolment. In this way we can identify any support you may need to complete the course and ensure it is available. We offer literacy support materials to assist any gaps identified by this assessment. We also work with the course facilitators to make reasonable adjustments to training plans if necessary.

As a centre for Social Inclusion, our premises are designed with disability support in mind. When registering for this course you are encouraged to confirm any special needs you may have in regards to equipment, resources or training materials and we will work with you on an individual basis to accommodate those needs to the best of our ability.

Students who **commit to enrolment** in this course will be supplied with all necessary training materials such as workbooks, computers, access to simulated environment and free internet access. This will also include a timetable of training delivery and you are encouraged to speak to the trainer if the schedule creates learning difficulties.

Please note: CHC33015 Certificate III in Individual Support requires 120 hours of work placement to be completed in a registered support facility. Nepean Community College will assist you to arrange your work placement and will monitor your progress during your work placement with visits by our experienced assessors.

Registered support facilities require all staff and volunteers to undergo a National Police Criminal Record Check. CHC33015 Certificate III in Individual Support students will be required to supply this document to Nepean Community College *prior* to commencing work placement.

Assessment will be undertaken in a variety of ways, including:

- Roleplays
- Workbook activities
- Projects
- Written questions
- Verbal discussions
- Group activities

As CHC33015 Certificate III in Individual Support includes a large practical component there are some further assessment methods which will be used.

- Practical activities in a simulated environment
- Workplace based assessment
- Supervisor reports
- Assessor workplace monitoring

It is expected that you will undertake self-study and practice outside of the 16 hours of classroom learning you must attend. The amount of self-study and practice will be dependent on your existing capabilities. At first you may have to spend up to 24 hours a week in self-study to ensure you fully understand the knowledge and skills explained during your face-to-face classes. As time progresses and your knowledge and skills develop, this may reduce.

For those students who have previously studied units of competency relevant to CHC33015 Certificate III in Individual Support we offer a system that recognises your prior learning or current competencies.

If you fall into this category, please contact us prior to enrolment to discuss your previous experience in person. Please note that we are required by legislation to contact the provider of your previous qualifications to confirm authenticity.

This training may be subsidised by the NSW Government. To check your eligibility for course subsidies please contact Nepean Community College prior to enrolment. You will be provided with a quotation which will remain current for 2 weeks. If your study is delayed for any reason you will be provided with a new quotation.

Check your eligibility for subsidised training by accessing:
<https://smartandskilled.nsw.gov.au/are-you-eligible>

In the unlikely event of default by Nepean Community College in situations such as:

- The course does not start of the nominated starting date
- The course stops being provided after it starts and before it is completed
- The course is not provided fully to the student because the college has a sanction imposed by a government regulator

Nepean Community College may contact you and offer an alternative course and you will be asked to advise the college in writing whether you agree to undertaking the alternative course.

If you withdraw from the course of study prior to course commencement, Nepean Community College will refund any fees paid at enrolment.

If you withdraw from the course of study after course commencement, Nepean Community College will provide you with a statement of fees that includes all fees applied and any fees refunded, if applicable.

Requests for refund should be made in writing to the Principal with documented evidence of the reason for withdrawal.

This refund policy does not remove your rights to take further action under the Australian Consumer Law.

Upon successful completion of all units of competency and 120 hours work placement you will be awarded CHC33015 Certificate III in Individual Support.

In the event of you not completing all the units you will be awarded a Statement of Attainment for successfully completed units of competency.

Certificates will be issued within 30 calendar days of final assessment, providing all agreed fees have been paid.

Start Date: Wednesday 8th May 2019	End Date: Thursday 30th Oct 2019	Time: 9.00am to 5.00pm
Location: Westfield Penrith	Number of weeks: 26 weeks	Days of the week: Wed and Thurs
Breaks: 8/7/19 to 15/7/19 and 30/9/19 to 14/10/19		Contact Number to Register: 02 4724 9000



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